Potential Questionnaire Items for In-Person to Remote Courses
Tuesday, May 05, 2020

In response to the COVID-19 pandemic, higher education institutions had to quickly convert in-person courses to remote courses. Understandably, the experience of students during transition may be quite unique. As a consequence, many of the standard items included in end-of-course surveys may not be able to adequately capture these experiences. Provided in this document are a sampling of potential items that can be added into end-of-course surveys to gather student feedback in order to make appropriate plans for summer and fall terms. The items are grouped by topic and are not intended to be used as a whole, rather single items can be used as appropriate. For additional questions, contact us at lrucks@therucksgroup.com or 937-219-7766 (during normal operations call 937-242-7024).

Items Related to Overall Satisfaction and Improvement

- Q1 Overall, how would you describe your preference for taking this type of course remote course vs. taking it in-person as a classroom-based course?
  - ○ I strongly prefer remote
  - ○ I somewhat prefer remote
  - ○ I have no preference
  - ○ I somewhat prefer in-person
  - ○ I strongly prefer in-person

- Q2 Overall how satisfied were you with this remote course?
  - ○ Extremely satisfied
  - ○ Moderately satisfied
  - ○ Slightly satisfied
  - ○ Neither satisfied nor dissatisfied
  - ○ Slightly dissatisfied
  - ○ Moderately dissatisfied
  - ○ Extremely dissatisfied

- Q3 Was this class originally in-person then converted to remote?
    - Yes
    - No, it was always remote (or online)
    - Some parts were remote (or online) and some were in-person

- Q4 (If student was originally enrolled in an in-person course) Why did you originally choose to take this class in-person instead of another format (if available)?
  _____

- Q5 What 1 or 2 aspects of the remote course did you like the most?
  _____

- Q6 What 1 or 2 aspects of the remote course did you not like?
  _____

- Q7 What 1 or 2 things would you have changed about the remote course to make it better? _____

Comparison of In-Person and Remote Experiences

- Q8 The following question asks about several characteristics of an effective learning environment. How would you rate this online course experience compared to taking this course in-person?

	This remote course was much better	This remote course was somewhat better	No difference	In-person would be somewhat better	In-person would be much better
Maintaining my interest during class time	○	○	○	○	○
Having opportunities to ask questions	○	○	○	○	○
My ability to understand the topics	○	○	○	○	○
My ability to complete class assignments	○	○	○	○	○

- Q9 What were the 1 or 2 most effective tactics that your instructor used in their remote course? _____

- Q10 What were the 1 or 2 most ineffective tactics that your instructor used in their remote course? _____

- Q11 In your best estimation at this time, what is the likelihood that you will re-enroll in classes at [name of institution]?
  - ○ Very likely
  - ○ Moderately likely
  - ○ Slightly likely
  - ○ Not at all likely

- Q12 What additional support do you need to re-enroll (e.g., financial aid, advising, etc.)? _____

- Q13 Why did you originally choose to take this class in-person instead of another format? _____

- Q14 Have you ever taken a remote class at [name of institution]?
  - ○ Yes
  - ○ No

Interactions with Instructor

- Q15 How satisfied were you with the process of interacting with your remote teacher during class time?
  - ○ Very satisfied
  - ○ Somewhat satisfied
  - ○ Somewhat dissatisfied
  - ○ Very dissatisfied

- Q16 How satisfied were you with your ability to **ask** questions?
  - ○ Very satisfied
  - ○ Somewhat satisfied
  - ○ Somewhat dissatisfied
  - ○ Very dissatisfied

- Q17 How satisfied were you with your ability to **answer** questions?
  - ○ Very satisfied
  - ○ Somewhat satisfied
  - ○ Somewhat dissatisfied
  - ○ Very dissatisfied

- Q18 What suggestions do you have for improving the process of interacting with your remote teacher during class time? _____

Final Comments

- Q19 Are there any last comments you have about taking this class remote this term? _____